



Quality Policy

TEKA strives to be a recognized global supplier of plastic containers for food packaging. **TEKA** recognizes quality as a key corporate responsibility & is committed to operate & maintain a system in ensuring that at all levels within the organization, its operations & activities are managed, by adopting a risk based process approach as well as complying with regulatory & statutory requirements, to provide its customers with high quality products & services. A key way to achieve this is by operating a Quality Management System (QMS) compatible with the context of the organization for the continued sustainability, satisfying the expectations of all interested parties & setting of Quality Objectives in line with the framework laid down within **ISO 9001:2015 Standard**.

TEKA must inspire itself to be a Quality Cultured Company giving our customers the required attention by setting the following Foundation for Quality:

Customer Focus

This foundation requires **TEKA** to be committed in meeting or exceeding Customer requirements & expectations.

Product Quality

This foundation requires **TEKA** to consistently meet product quality in terms of meeting customer specifications.

Service Quality

This foundation requires the **TEKA** to continuously improve its services rendered to our internal and external customers.

Employee Training

This foundation requires **TEKA** to enhance the skills of our employees to meet the challenges outlined in this Quality Policy.

Continual Improvement

This foundation requires the **TEKA** to continually improve on the QMS by ensuring the risks & opportunities affecting conformity of products & services & the ability to enhance customer satisfaction are determined & addressed.

To maintain the established Quality Policy as a long-term Quality commitment & culture of the Management in **TEKA**, a set of Quality Objectives which are quantifiable & time dependent is drawn up on a yearly basis by the Management to achieve its intended goals. These objectives are continuously monitored by the Senior Management.

Approved By: CK Tan

Sign:

Designation: MD

Date: 1 DEC 2019

